



## COVID-19 Policy for Service Technicians

This **COVID-19 policy** outlines expectations for **All Wiese Service Technicians** until further notice. These expectations are in addition to those contained in the **COVID-19 Policy for all Team Members**. We are following the direction of the local, state, and federal government, and monitoring the external situation. We will adjust our actions and policies as required.

- Maintain social distancing as described in the COVID-19 Policy for all Team Members.
- When at customer property, request to work on equipment in a location that will allow you to maintain social distance. Outdoors is preferred if the location is safe.
- Nitrile gloves must always be worn when working on equipment.
  - a. Technicians must wash hands or apply hand sanitizer (of at least 60% alcohol) before and after wearing gloves.
  - b. Nitrile gloves should only be used once and then disposed of.
  - c. Technicians must refer to the Wiese Hand Protection Policy to determine when wearing an alternative type of glove is more appropriate.
  - d. Avoid coughing onto gloved hand. If this does occur, you must wash hands and change gloves.
- Using an EPA-registered disinfectant, clean and disinfect equipment before and after working on it. Be sure to clean frequently touched areas such as the steering wheel, finger controls, and grab bars. Ask the customer if there are any other parts of the equipment that should be cleaned.
- Clean and disinfect your laptop keyboard and screen using an EPA-registered disinfectant before and after working on customer equipment.
- Gloves, disinfectants, and other hygienic cleansers must be disposed of in a plastic bag. No trash is to be disposed of at a customer location.
- After each use, clean and disinfect tools with an EPA-registered disinfectant prior to returning to storage.
- Do not enter a Wiese building without a specific request from your manager. Parts are to be picked up from a designated area outside the building.
- Observe The COVID-19 Policy for Equipment Shipment and Receipt when receiving or shipping equipment.

Last Updated: April 10, 2020